

## **Privacy Policy**

**Effective Date: June 24, 2024**

# **Privacy Policy**

## **1. Information Collection**

We collect information from you when you visit our website, fill out a form, request a consultation, or communicate with us through text messages, SMS notifications, artificial voice calls, and autodialer systems. The information collected may include your name, email address, phone number, and any other information you provide.

## **2. Use of Information**

The information we collect from you may be used in the following ways:

- To personalize your experience and respond to your individual needs.
- To improve our website and services.
- To process transactions and provide the requested services.
- To send periodic emails, text messages, SMS notifications, artificial voice calls, and autodialer communications regarding your requests or other products and services.

## **3. Protection of Information**

We implement a variety of security measures to maintain the safety of your personal information. Your information is stored in secure networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential.

## **4. Disclosure of Information**

We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties except as necessary to provide the requested services. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.

## **5. Cookies**

Our website may use cookies to enhance your experience, gather general visitor information, and track visits to our website. You can choose to disable cookies through your browser settings; however, this may affect your ability to use certain features of our website.

## **6. Third-Party Links**

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites.

## **7. Children's Privacy**

Our website and services are not intended for individuals under the age of 13. We do not knowingly collect personally identifiable information from children under 13. If we become aware that we have inadvertently received personally identifiable information from a user under the age of 13, we will delete such information from our records.

## **8. Changes to Privacy Policy**

Alpha Solar Solutions, LLC reserves the right to update this privacy policy at any time. Changes will be posted on this page, and the effective date will be updated accordingly.

## **9. Contact Information**

If you have any questions regarding these terms of service or our privacy policy, please contact us at:

Alpha Solar Solutions, LLC  
Email: [info@alphasolarsa.com](mailto:info@alphasolarsa.com)  
Phone: (210) 123-4567  
Address: 123 Solar Way, San Antonio, TX 78201

By using our website and services, you acknowledge that you have read, understood, and agree to be bound by these terms of service and privacy policy.